



The new name of  
Age Concern Suffolk  
The local partner of Age UK

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Date April 2011

Immediate release

## NEWS RELEASE

### Helping older people to stay independent in Suffolk

A local charity has announced that it can offer more help to older people in Suffolk who want to remain living independently in their own homes. Age UK Suffolk has recently re-launched its successful Independence Advisors Service as a result of a new partnership with Supporting People Suffolk.

“The Independence Advisors Service offers a home visit from a friendly, well informed advisor” said Independence Advisors’ Manager, Marsha Janssens, today. “We can visit anyone over 60 wherever they live in Suffolk and the visit is free. Our Advisors are able to discuss any issue that is affecting someone’s daily life and give accurate information and advice about services available to help people stay independent.” Mrs Janssens continued, “We can also help people take action on the information and access local services if they wish, or to consider other housing options if their home is not meeting their needs.”

“The Independence Advisors Service has been running successfully for 5 years in partnership with Suffolk County Council, but a recent injection of funding from Supporting People Suffolk will allow us to expand the service, employing more advisors to meet the high demand for visits” said Mrs Janssens. “As part of this new funding we will be particularly seeking to offer our service to older people living in the county’s Sheltered Housing schemes, in order to assist residents to be fully informed about services available to help them stay living independently for longer.”

To request a visit from an Independence Advisor call Age UK Suffolk on 01473 288048, or email [marsha.janssens@ageuksuffolk.org](mailto:marsha.janssens@ageuksuffolk.org) or write to Age UK Suffolk at 14 Hill View Business Park, Old Ipswich Road, Claydon, Ipswich, IP6 0AJ.

Age UK Suffolk is a local independent charity working with and for older people and their family carers in Suffolk. It provides a range of services and support including information help desks, benefits advice, an independent advocacy service, befriending, support for people with dementia and their family carers, day centres and home helps.

Ends 5 April 2011

#### WORKING WITH SENIOR CITIZENS TO MAKE THE MOST OF LIFE

President: The Countess of Euston • Registered Office: 14 Hillview Business Park, Claydon, Ipswich IP6 0AJ  
Age UK Suffolk is the working name of Age Concern Suffolk, an independent local charity  
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